



**24/7 Connection to
City Customer Service**

Call 311 or submit a service request online or on the app

What is 311?

311Cincy is the City of Cincinnati's overall non-emergency, customer service system. This includes our 311-call center, online service request system, mobile app, and public alerting systems that offer new ways for the public to connect with their city's services.



Common Requests

- Fix a pothole
- Recycling request
- Police non-emergencies
- Remove graffiti
- Request trash pickup
- Repair street light
- Watermain break
- Sidewalk repair

Ways to Connect



Call 311



311Cincy.com



311Cincy App



Follow @311Cincy

Call 911 to save a life, report a fire, or stop a crime.
Call 311 for any non-emergency.

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CINCINNATI



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